

PRESS RELEASE

Information on how to deal with cruise calls in Hamburg in relation to COVID-19

Hamburg, 28 February 2020 - In light of the current developments in relation to the outbreak of the corona virus, Cruise Gate Hamburg (CGH), terminal operator of the Hamburg cruise terminals, provides information on the status of the current handling of cruise calls in Hamburg. Sacha Rougier, CGH Managing Director: "In light of the current facts, there is no specific reason in Hamburg to tighten the travel requirements for entry for cruise ships and their passengers. Nevertheless, we take preventive measures at the terminals in order to provide the best possible protection for passengers and employees. "The terminal operator works closely with the port medical service of the city of Hamburg in order to be able to react quickly to changes in the situation and to implement appropriate measures. Passengers are also informed about current developments by the respective cruise lines. However, cruise ships currently arriving in Hamburg do not come from risk areas.

Based on the current recommendations of the international health authorities and the World Health Organization (WHO), the terminal operator is currently taking the following preventive measures at the terminals:

- The frequency of cleaning the terminal facilities is increased in relation to cruise calls.
- In the terminal buildings, customers are provided with appropriate disinfectants for hand disinfection.

Cruise Gate Hamburg continues to closely monitor the developments in relation to the outbreak of the corona virus and will, in co-ordination with the relevant authorities, medical experts and the cruise line companies, adapt the measures taken accordingly if necessary.

About Cruise Gate Hamburg GmbH

Cruise Gate Hamburg GmbH is a subsidiary wholly owned by Hamburg Port Authority AöR. As the operator of Hamburg's cruise centres Altona, HafenCity, Steinwerder and Baakenhöft, CGH is the single point of contact for all cruise liner companies. CGH strives to provide transparent "one-stop services to the cruise shipping industry" at all of Hamburg's cruise terminals.

Press Contact:

Cruise Gate Hamburg

Kathrin Schweppe-May

Tel.: +49 (0) 40/42847 - 5083

Email: presse@cgh.hamburg.de